



WHAT TO EXPECT FROM PPS MAINTENANCE

Carefully Managed. Relationship Driven. Selective By Design.

Perfect Pool Services provides owner-operated residential pool care built around consistency, communication, and clearly defined responsibilities. This summary explains the working relationship before a formal service agreement is signed.

Routine Service Typically Includes

- Testing and adjusting water chemistry
- Emptying skimmer and pump baskets
- Checking circulation, filtration, and visible equipment operation
- Brushing steps, walls, and problem areas as needed
- Removing ordinary surface debris
- Vacuuming when reasonably necessary during the normal visit
- Reporting visible equipment or water-quality concerns

Weekly Maintenance

Best for homeowners who want the greatest consistency and the least required involvement between visits. Normal homeowner responsibilities still include maintaining water level, providing access, and reporting unusual conditions promptly.

Chemicals and Additional Work

Routine service rates do not include chemicals unless specifically stated. Chemical use varies with weather, bather load, water loss, equipment operation, and current pool condition. Algae recovery, excessive debris removal, neglected filters, repairs, and corrective visits are billed separately when needed.

Biweekly Maintenance Requires Participation

Biweekly service is a collaborative plan. The homeowner is responsible between visits for:

- Maintaining the proper water level
- Removing excessive debris and emptying baskets as needed
- Monitoring pump, sanitizer, and equipment operation
- Backwashing the filter at least once or twice between visits when applicable
- Following interim chemical or operating instructions provided by PPS
- Promptly reporting leaks, equipment problems, or changing water conditions

Failure to complete necessary between-visit tasks may lead to reduced circulation, cloudy water, algae, equipment strain, and separately billed corrective service.

Access and Communication

- Gates must be unlocked and animals secured before arrival
- The pool and equipment area must be safely accessible
- Route days may shift because of weather, holidays, illness, or service demands
- Customers should notify PPS before changing valves, schedules, automation, feeders, or chemical settings

Clear Written Expectations

Accepted maintenance clients receive a written service agreement covering included services, homeowner responsibilities, chemical billing, access requirements, repair authorization, payment terms, and weekly or biweekly expectations.

Routine maintenance begins only after the pool, equipment, location, and schedule are confirmed as a good fit.